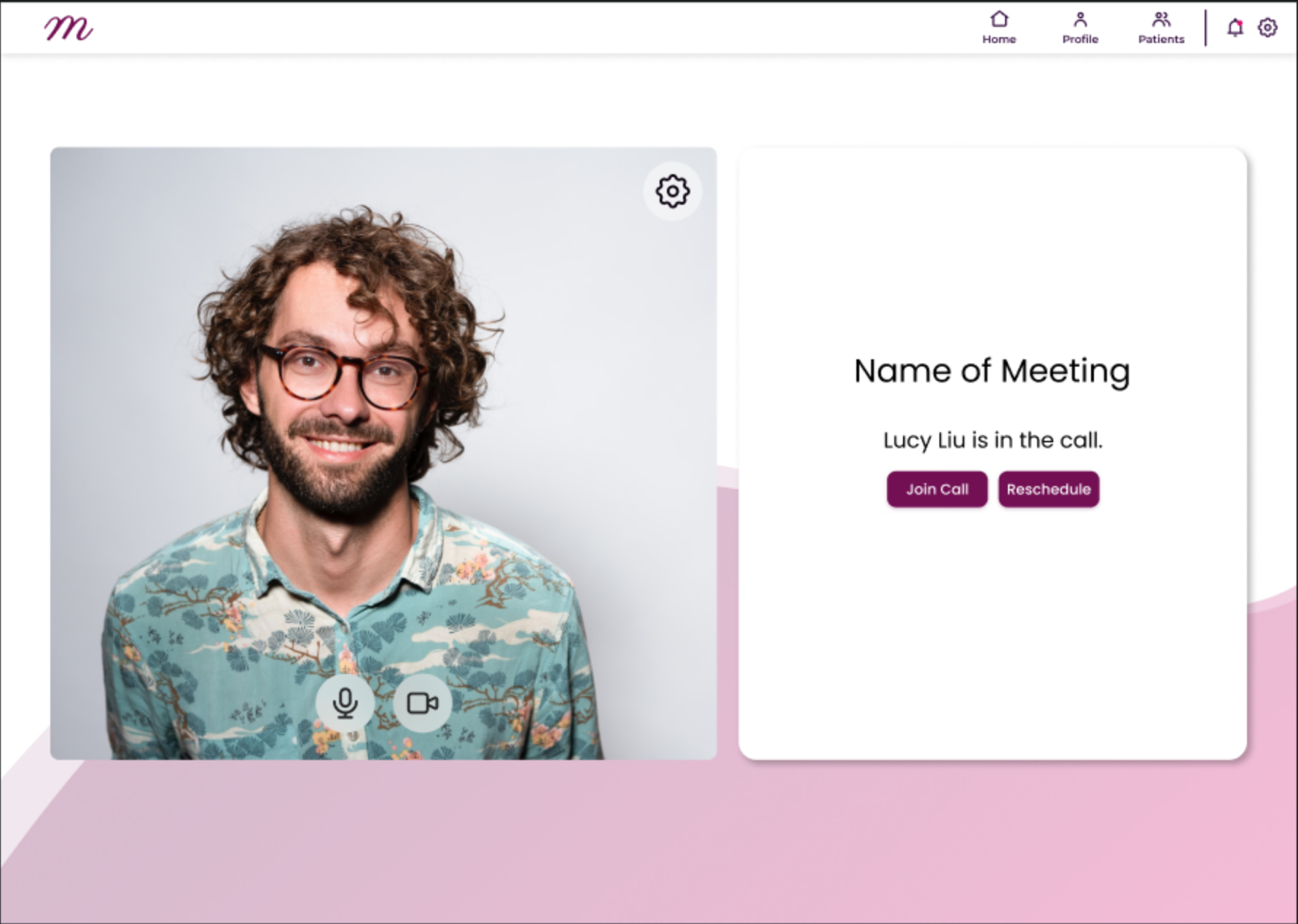




MENTALYC

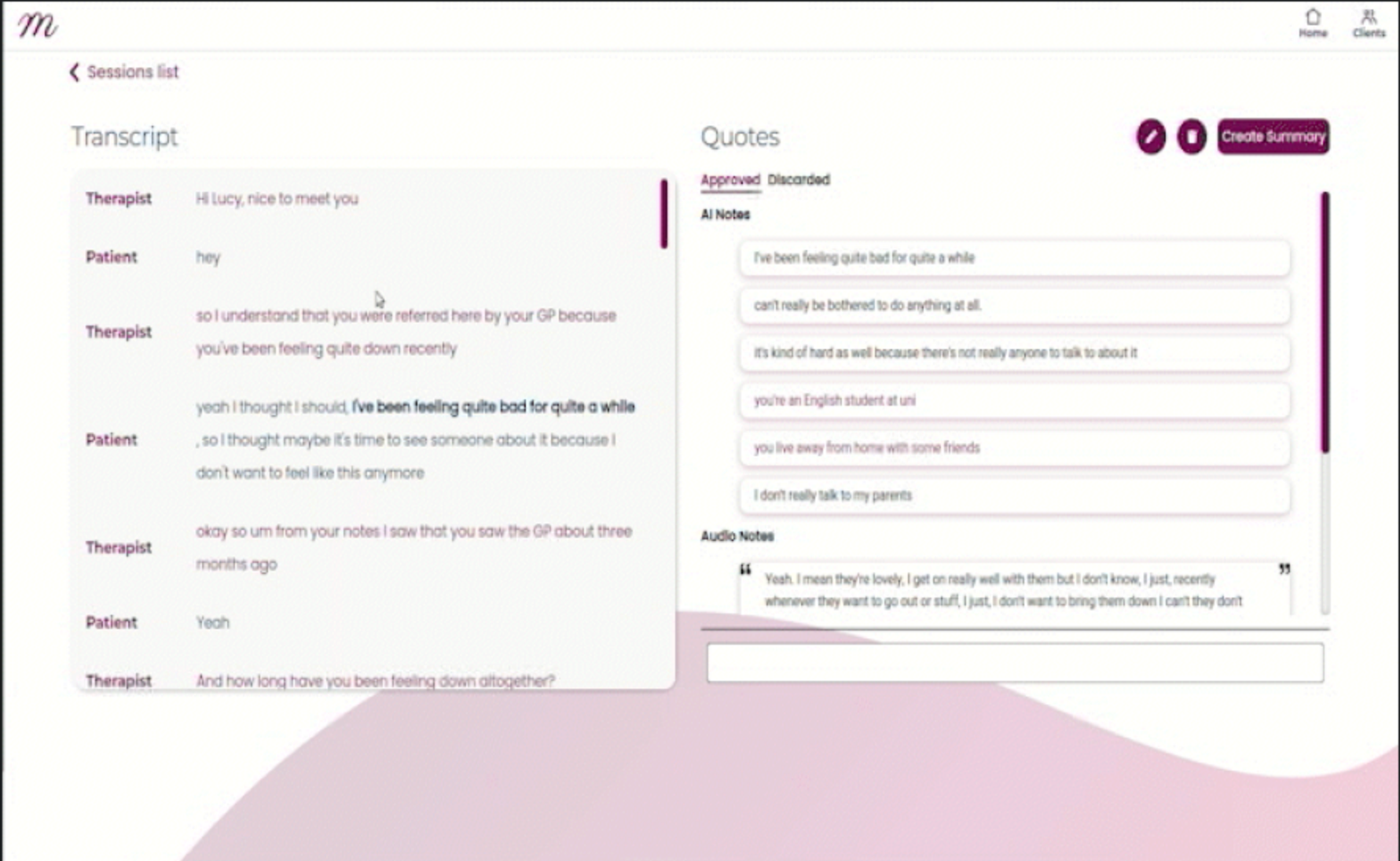
OVERVIEW

Mentalyc is an AI scribe for psychotherapists and helps them take notes of their meetings with their patients; as well as make the organization of such notes easier and faster.



THE PROBLEM Based on the research we did: we found that a majority of therapists thought they spent too much time catching up on notes, it was often a dreaded subject, and the notes are often finished during their personal time after the meeting, from memory of the conversation. They can't take too much time to take notes during a session as this was an interruption to the conversations.

OUR SOLUTION is an AI driven scribes that records the session and transcribes everything that was said during the session into text, as well as highlighting bits of information deemed important by the AI. After it transcribes the session, you; as the user, could go in and make more complete and factually accurate notes. You could even go as far as to drag parts of the transcript into the notes in the form of a “quote” to streamline having to type everything out.



MY ROLES AND RESPONSIBILITIES

Research

Empathy mapping

Client Meetings

User story mapping

Sprint Planning

Direct work with devs

Iterating on old designs

Usability testing

Visual Design

High fidelity wireframes

Prototyping

Organizing client info

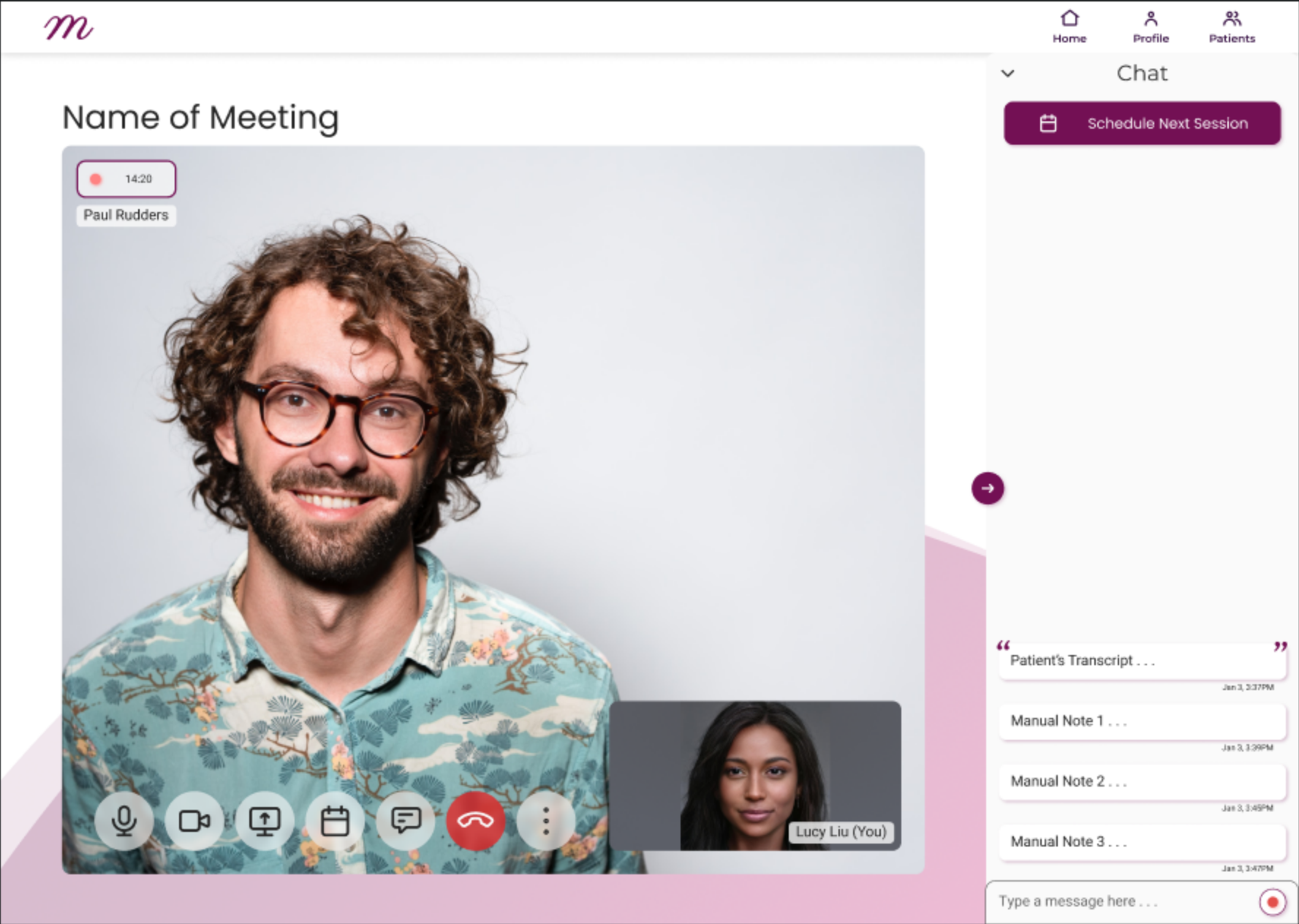
PROCESS AND WHAT I DID

During my time at Mentalyc I asked for as many opportunities to perform research and interaction with clients. This was something that was new to me, so being able to spend a lot of time working with clients was good for a deeper understanding of what research would look like with actual users.

D	E	F	G	H	I	J	K	L	M	N	O	P	Q
How do you take notes during a therapy session?	How do you take notes during a therapy session? (On paper)	How do you take notes during a therapy session? (On a tablet)	How do you take notes during a therapy session? (I record the session)	How do you take notes during a therapy session? (I type them into an EHR)	How do you take notes during a therapy session? (In memory)	Other, type (1)	What do you do with the notes later?	What do you do with the notes later? (I digitalise them in a free form (e.g. type into google sheets))	What do you do with the notes later? (I type them into an EHR)	What do you do with the notes later? (In session notes are sufficient for me)	What do you do with the notes later? (I dictate them)	What do you do with the notes later? (I complete them on paper)	What do you do with the notes later? (I do nothing)
In memory	FALSE	FALSE	FALSE	FALSE	TRUE	Remembering	I complete them	FALSE	FALSE	FALSE	FALSE	TRUE	FALSE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		I complete them	FALSE	FALSE	FALSE	FALSE	TRUE	FALSE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		I digitalise them	TRUE	FALSE	FALSE	FALSE	FALSE	FALSE
In memory	FALSE	FALSE	FALSE	FALSE	TRUE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On paper, In me	TRUE	FALSE	FALSE	FALSE	TRUE		I digitalise them	TRUE	FALSE	FALSE	FALSE	FALSE	FALSE
On paper, In me	TRUE	FALSE	TRUE	FALSE	TRUE		I complete them	TRUE	FALSE	FALSE	FALSE	TRUE	FALSE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		In session notes	FALSE	FALSE	TRUE	FALSE	FALSE	FALSE
On paper, On a t	TRUE	TRUE	FALSE	FALSE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
I type them into a	TRUE	FALSE	FALSE	TRUE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On paper, I reco	TRUE	FALSE	TRUE	TRUE	FALSE		I type them into a	TRUE	TRUE	TRUE	FALSE	FALSE	FALSE
On a tablet	FALSE	TRUE	FALSE	FALSE	FALSE		In session notes	FALSE	TRUE	TRUE	FALSE	FALSE	FALSE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
I type them into a	FALSE	FALSE	FALSE	TRUE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	TRUE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On paper, In me	TRUE	FALSE	FALSE	FALSE	TRUE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On a tablet	FALSE	TRUE	FALSE	FALSE	FALSE		I do nothing	FALSE	FALSE	FALSE	FALSE	FALSE	TRUE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		I complete them	FALSE	TRUE	FALSE	TRUE	TRUE	FALSE
I type them into a	FALSE	FALSE	FALSE	TRUE	FALSE		I do nothing	FALSE	FALSE	FALSE	FALSE	FALSE	TRUE
I type them into a	FALSE	FALSE	FALSE	TRUE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On paper	TRUE	FALSE	FALSE	FALSE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
I type them into a	FALSE	FALSE	FALSE	TRUE	FALSE	type into Word d	I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On a tablet	FALSE	TRUE	FALSE	FALSE	FALSE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On paper, In me	TRUE	FALSE	FALSE	FALSE	TRUE		I type them into a	FALSE	TRUE	FALSE	FALSE	FALSE	FALSE
On a tablet, On p	TRUE	TRUE	FALSE	TRUE	FALSE		I type them into a	TRUE	TRUE	FALSE	FALSE	FALSE	FALSE
I record the sess	FALSE	FALSE	TRUE	FALSE	FALSE		I digitalise them	TRUE	FALSE	FALSE	FALSE	FALSE	FALSE

I took notes during meetings with potential new clients and organized the information we were asking about into a form that was easy to understand and transfer into deliverables. (Part of a table of discovered information is shown above)

Using this information to drive my design decisions helped things to “click” for me on a new level. I was more able to understand and determine the best design decisions after much hands on research and interaction with our users.



I worked closely with the lead dev on the project and got a lot of hands on experience of how we can work together to make each others lives easier; and understanding the scope of a project based on the needs and time of a developer.

The last thing I did during my time with Mentalyc was to voice over and create a demo of Mentalyc. I spent several hours cutting together the video and syncing my narration to the demo video. This was a valuable project for me because I have always been interested in working in video. It also felt good to have an “immortalized” total capture of the project scope during the time that I was there.

Below is a link to the voice over demo I did for Mentalyc:

<https://youtu.be/kYrjPWx1rSc>